



## Commonly Used Internal and External Resources Sheet

Internal Resource	Web Location
Level of Care Guidelines	optumidaho.com > For Network Providers > <a href="#">Guidelines &amp; Policies</a>
Network Provider Audit Tools	optumidaho.com > For Network Providers > <a href="#">Guidelines &amp; Policies</a>
Network Provider Manual	optumidaho.com > For Network Providers > <a href="#">Guidelines &amp; Policies</a>
Evidence-Based Practice Library	optumidaho.com > For Network Providers > <a href="#">Resource Library</a>
Relias E-Learning Platform	optumidaho.com > For Network Providers > <a href="#">Provider Meetings &amp; Trainings</a>
CPT Code Changes, Claims, Authorization Inquiry, Appeals, My Practice Info	<a href="#">Providerexpress.com</a>
State Specific Information	Providerexpress.com > Our Network > <a href="#">State-Specific Provider Information</a>
Telehealth	Providerexpress.com > Clinical Resources > <a href="#">Optum Telemental Health Platform</a>
Fraud, Waste, Abuse and Payment Integrity	Providerexpress.com > Admin Resources > <a href="#">Fraud, Waste, Abuse, Error and Payment Integrity</a>
Claim Tips	Providerexpress.com > Admin Resources > <a href="#">Claim Tips</a>
Regional Representation	optumidaho.com > For Network Providers > Contact Us > <a href="#">Regional Representation Flyer</a>
Report Suspected Fraud	<a href="mailto:optum.pni.tips@optum.com">optum.pni.tips@optum.com</a>



External Resource	Web Location
Centers for Medicare and Medicaid Services (CMS)	cms.gov > medicare > coding > <a href="#">national correct coding initiatives edits</a>
The ICD-10-CM 2020	cms.gov > medicare > coding > icd-10
American Society of Addiction Medicine (ASAM)	asam.org
Level of Care Utilization System (LOCUS)	dbhn.com
Child and Adolescent Service Intensity Instrument (CASII)	aacap.org
Early Childhood Service Intensity Instrument (ECSII)	aacap.org
Substance Abuse and Mental Health Services Administration (SAMHSA)	samhsa.gov